

Manchester Metropolitan University Photocopy Control Solution



Case Study



Location:

Ormond Building,
Manchester Metropolitan University.

Solutions Package:

Hardware: MB20 Copy Control
Terminals.

Software: SuperVisor NET Photocopy
Management Software.



Objectives:

Manchester Metropolitan University has a large staff faculty and in order for them to be effectively managed, each member was given a unique PIN number. This PIN system was used for managing the printing and photocopying facilities; however the system kept failing and did not provide the right level of management information.

The information it did provide wasn't relative and was time consuming to down load. Therefore the University needed to change the system to provide better controls for the management information of all photocopying and printing.

In addition they wanted to integrate the control functions with the existing staff ID cards.

Requirement:

ICS had to find a system that updated the existing photocopy management system and integrated with the university staff ID card system. The University also needed to know exactly who was using the photocopiers, when and in what quantity. The system needed to be flexible enough to grow with the requirements of the University. It also needed to be reliable as the system is in constant use; it had to be able to cope with high volumes of activity on an ongoing basis.

Whilst the objectives were not too make money from the photocopying, one way to manage use of the system is to charge for any private activity. With a smart card swipe system it is possible to not only monitor and manage all activity, but also charge for any private copies done.

Solution:

ICS recommended a system that consisted of 40 MB20 Copy Control Terminals. SuperVisor NET software would be used to support and manage the MB20 system. Staff now use their ID cards for all photocopying. The university can now tell who has used the system and how many copies they have produced. This has led to a sharp reduction in the costs associated with photocopying.

With a new easy to use management system and swipe card terminals, time wastage has been reduced, along with excessive paper waste and a tighter control on budgets. The university can now observe which machines are being used, in real time, allowing them to deal with faults immediately.

Future:

Due to the success of this installation, Manchester Metropolitan University is now considering extending this solution to include students.





"ICS is very attuned to what is happening at the University. They are very positive in their response to dealing with problems."

Paul Squires
Reprographics Manager

Staff ID Cards Fully Report All Photocopying Activity.



The MB20 is part of the Monitor range of hard ware terminals. The terminal is accessed via PIN or Alpha Numerical entry, Magnetic Stripe and Muffler Proximity Smart Cards; all of which become the 'key' to the centrally held account.



An MB20 can be connected to any make or model of Photocopier / Facsimile currently available on the market. For connecting to Printing Systems a Print Release Station is required with additional Print Accounting Software.

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