

NHS Portsmouth Print & Photocopy Payment Solution



Case Study



Location:

Education Centre at St Mary's Hospital and Queen Alexandra Hospital.

Solutions Package:

Hardware: Monitor MB20 Card Reader Terminals, Print Release Stations and Card Dispensing Machines at each site.

Software: Pharos Uniprint Print Management and SuperVisor NET Software.



Objectives:

The library service needed to improve the administration of the photocopying system by integrating it with the printing facilities. The library could then introduce charges for printing to recover costs and reduce waste.

The library needed to combine photocopying and printing services onto one card to streamline applications.

Installing a system that could cope with a split site operation was an imperative for the library. The new solution would have to be self-reliant as it would be operating 24 hours a day. The system also needed the ability to charge for individual and departmental use.

The library service wanted to cut costs by vastly reducing the amount of paper wasted annually.

Requirement:

The system needed to be cost effective and give true value for money as the NHS works within a very tight budget.

ICS recommended installing the Pharos Uniprint control management system to oversee all print traffic. To control all photocopying activity, ICS suggested integrating the control software, SuperVisor NET for a complete solution.

The Pharos Uniprint and SuperVisor NET software packages would also fulfil the library service's need for comprehensive reporting software. The library could then modify and adjust their system according to the monitoring reports, as and when needed.

The photocopiers and printers would be enabled via MB20 card reader terminals. The library service would then have a total integration of facilities. To access the MB20 terminals ICS proposed using plastic cards with a magnetic stripe on the reverse for printing and photocopying facilities.

Solution:

The new system implemented has aided the library service in improving the copying and printing facilities offered.

Users have 24 hour access to the system as it is self reliant. Durable, magnetic stripe plastic cards encompass both the printing and photocopying facilities. Library staff intervention is no longer required to dispense new cards as 2 new card dispensing machines have been installed at each site. Library staff can easily recharge cards for others using the simple administrative controls provided by SuperVisor NET.





“Charging for printing has dramatically reduced paper wastage and will eventually increase revenue for the library.”

Helen Bingham
Library Service Manager

Solution Continued:

Departmental accounts are much easier to monitor and charging for printing has dramatically reduced paper waste. It's estimated that these factors will help to increase the library's revenue.

To reduce the overall costs for implementing the new system, ICS offered a mixed purchasing and leasing package, this appealed to the NHS as it operates on a very tight budget.

Future:

The library service is investigating the possibility of installing self-service rechargeable value loaders. This solution allows users to add value to their cards without the need for any staff involvement.



AL4300 - Revaluing Station:

ICS supply the AL4300 for adding value to credits to card purses. The networked self-service Revaluing Station provides the user with the ability to login to their network print/photocopy account and deposit cash to 'top up' their balance.

Integrated Card Solutions Ltd is the No.1 copier control supplier in the UK. We hope our hard earned reputation for high quality, easy to use products, efficient service and competitive pricing will give you the confidence to choose an ICS product. All ICS supplied and installed equipment comes with a comprehensive one year on-site warranty for parts and labour.

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